

Outcome Measure Tools Training Objectives

For Mental Health and Learning Disability (MH&LD) Services in Wales

An all Wales framework for the routine use of outcome measure tools in MH&LD services has been developed.

This training programme has been developed to support the consistent use of service user rated outcome measure tools. It will provide selected nominees throughout MH & LD services with the skills and knowledge to support their teams to make this part of day to day practice.

To maximise the learning outcomes of this training programme, participants will be asked to consider the completion of pre-defined tasks with their

teams prior to attending the one day formal training. These will include:

- Reading the pre-learning information bundle provided
- A review of existing processes (e.g. process mapping).

We appreciate however that this may not always be possible.

Training Day Learning Objectives:

1. Participants will have a clear understanding of what outcome measure tools are and their importance within MH & LD services
2. Participants will understand which outcome measure tools have been selected to use in Wales
3. Participants will have a clear understanding of how to introduce outcome measure tools to their teams
4. Participants will have a clear understanding of what and how to measure progress and success within their teams
5. Participants will be able to develop an action plan to implement outcome measure tools into their teams using a Maturity Matrix
6. Participants will know what training resources are available to support the embedding and sustained use of outcome measure tools within their teams and where to access these resources
7. Participants will be introduced to staff self-care and understand how to promote it within their teams
8. Participants will be introduced to the importance of considering equality and diversity when providing services

Following the one day formal training, there is an expectation that participants will consolidate their learning and share this with their team. An action plan should be created with the team to ensure optimal use of the resources provided to embed the use of the outcome measure tools. Working through each step of the Maturity Matrix will

enable teams to measure their progress against their action plans and ensure outcome measure tools are embedded effectively.

Further support and further training will be available to participants on an as needed basis and this will be developed over time.