




Care is kind, enabling, responsive and where possible, promotes self-care and individual strengths, skills and abilities. Care supports and enables the person to maintain their sense of self and relationships with loved ones.


 **Human rights and equality legislation**


is essential when developing care for people with dementia in hospital settings.


 People will have access to an **independent advocate** where needed.


 **The views, opinions and preferences** of the person with dementia, their carer, family or advocate are actively sought out.


 The person or family and carers can opt in or out of **hospital dementia care schemes**.


 Information is provided in a way that is accessible and suitable to the person. This may include **adaptations for hearing and sight loss** and changes in language skills.


 Care, information and support will be provided in the **language of preference**.


 Staff ensure that people with dementia can **maintain physical contact and relationships** with their loved ones and significant people in their lives.


 Care is delivered by a team of staff providing **advice and intervention** to address needs.


 People with dementia are supported to take positive risks that will continue to **promote their independence** and happiness.


 Care enables people to be **physically and cognitively active**. This can include engaging in activities important to them or maintaining existing skills.


 Care includes conversations and information to support **physical and mental health** and healthy lifestyle choices for people when they return home.


 **Clothing and equipment** required for therapeutic activities are available to all people free of charge.

 People with dementia have the right to **equal access to palliative care** when approaching the end of their life.

 Staff are aware of the person's **preferred place of care at the end of life** such as going home or into a hospice.

 **Care can include technology**. There should be access to free Wi-Fi and technological devices.

 The use of documents such as **'This is Me'** are used to make connections with people living with dementia. They should be read, reviewed and updated regularly.

 Where possible, adjustments are made to ensure that care is sensitive to **cultural needs**. If this cannot always be accommodated, then discussions between the person, family and carers or advocate should take place.

